Gunma Prefectural Consumer Affairs Center

The Gunma Prefectural Consumer Affairs Center provides useful information to support residents in their consumer lives, including advice on preventing damage caused by fraudulent business practices.

We also offer consultations on issues such as contracts, transactions, personal debt, and product-related problems. If you wish to visit us for a consultation, please call 027-223-3001 in advance to make a reservation.

**All consultations are conducted in Japanese.

Consumer Affairs Consultation Desk

Open hours

[Weekdays] 9:00 to 16:30 (Telephone and in-person consultations available) *Reservations required for in-person consultations

[Saturdays] 9:00 to 12:00/13:00 to 16:30 (Telephone consultations only)

*Excluding Sundays, national holidays, and the New Year holidays (December 29th to January 3rd)

Phone number: 027-223-3001

Or Consumer Hotline (no area code) 188

(188 will direct you to your nearest Consumer Center)



→ Information on consultation desks within the prefecture

Location:

1F Showa Chosha, 1-1-1 Otemachi, Maebashi, Gunma, 371-8570